STATE SCHOOLS' RELIEF

Uniform Sizing Chart

All measurements are in cm

Short Sleeve Polo Tops

Size	4#	5#	6#	8#	10#	12#	14#	16#	S	M	L	XL	2XL	3XL
Length	48	50	52	54	57	60	63	66	71	73	75	77	79	81
1/2 Chest	38	39	40	42	44	47.5	49.5	59.5	51.5	55	57.5	60	62.5	65
Shoulder Width (Shoulder to shoulder)	33.5	34.5	36	38	39.5	41	42	44	50	52.5	55	57.5	60	62.5
Neck-Shoulder	3	3	3	3.5	3.5	4	4	4	4.2	4.2	4.5	4.5	4.8	4.8

Long Sleeve Polo Tops

Size	4#	5#	6#	8#	10#	12#	14#	16#	S	M	L	XL	2XL	3XL
Length	48	50	52	54	57	60	63	66	71	73	75	77	79	81
1/2 Chest	38	39	40	42	44	47.5	49.5	59.5	51.5	55	57.5	60	62.5	65
Shoulder Width (Shoulder to shoulder)	33.5	34.5	36	38	39.5	41	42	44	50	52.5	55	57.5	60	62.5
Neck-Shoulder	3	3	3	3.5	3.5	4	4	4	4.2	4.2	4.5	4.5	4.8	4.8

Primary Girls Summer Dress

Size	4#	6#	8#	10#	12#	14#	16#	18#
1/2 Chest	36	38.5	41	43.5	46	48.5	51	53.5
1/2 Waist	32	34.5	37	39.5	42	44.5	47	49.5
1/2 Hip	39	41.5	44	46.5	49	51.5	54	56.5
Shoulder Width (Shoulder to shoulder)	30	31.2	32.4	33.6	34.8	36	37.2	38.4
Length	63	68	73	78	83	88	93	98

Primary Girls Winter Tunic (Waist Measurement)

Size	4#	6#	8#	10#	12#	14#	16#	18#
Waist Circumference	56	60	64	68	72	76	80	84

Super Fleece Trackpants

Size	4#	6#	8#	10#	12#	14#	16#	18#
1/2 Chest	36	38.5	41	43.5	46	48.5	51	53.5
1/2 Waist	32	34.5	37	39.5	42	44.5	47	49.5
1/2 Hip	39	41.5	44	46.5	49	51.5	54	56.5
Shoulder Width (Shoulder to shoulder)	30	31.2	32.4	33.6	34.8	36	37.2	38.4
Length	63	68	73	78	83	88	93	98

Unisex Basketball Shorts (Primary & Secondary)

Size	6#	8#	10#	12#	14#	16#	S	M	L	XL	2XL	3XL
Pants Length	34	37	40	43	46	49	50	51	52	53	54	55
Waist Circumference	26	27	28	29	30	31	33	35	37	39	41	43
Hip Circumference	44	46	48	50	52	54	56	58	60	62	64	66

State Schools' Relief

1/8 Johnston Court, Dandenong South VIC 3175

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03 8769 8400 | contact@ssr.net.au

www.stateschoolsrelief.org.au

ABN: 77 455 214 193

REGISTERED CHARITY acnc.gov.au/charityregister

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STATE SCHOOLS' RELIEF

Uniform Information Pack

State Schools' Relief is a not for profit organisation that supports the needs of disadvantaged Victorian government school students by providing new school uniforms, shoes and other essential educational resources to ensure that all students can attend school in warmth and comfort with a greater sense of belonging and improved self-esteem, which in turn enhances educational engagement.

By supplying our uniform items to a number of Victorian schools, it allows us to continue the important work that we do. 100% of the profits from the sale of our Student's Choice label are returned to the organisation to further benefit disadvantaged students.

How do I place my order?

You can order all uniform items for your child's school via the QKR app. Download the QKR app to your smartphone or tablet via the App Store or Google Play. Please note: This app is required for online orders.

I need assistance with the QKR app

Firstly, please ensure that your QKR app is the latest version by updating your apps regularly.
If you need to reset your password, please contact **Qkr_au@mastercard.com** for support.

How will I know what sizes to order?

Please refer to our uniform sizing chart on the back page.

How long will delivery take?

Once you place your order via QKR, it will be processed by us within 24 hours. You can expect delivery within 3 working days of your order being confirmed. Any updates on your delivery can be accessed via the QKR app.

Where will my order be delivered?

All orders will need to be delivered to your home address (or alternate nominated address). Please remember to select 'authority to leave' if you are happy to have your order delivered without a signature.

Click & Collect

We are also offering 'Click & Collect' for all orders. These can be picked up from our head office/warehouse at: 1/8 Johnston Court, Dandenong South VIC 3175.

Returns & Exchanges

General exchange or refunds will be issued provided that:

- You return the item within 30 days of purchase, either by post to: PO Box 4528, Dandenong South VIC 3164 or by dropping it to our warehouse at 1/8 Johnston Court, Dandenong South VIC 3175
- You return the item together with a copy of your receipt and the reason for the return or exchange
- All item/s must be unworn / unused / unwashed and in original condition with the original packaging and/or box for shoe purchases.

Making a difference in the lives of Victorian children

How much will be refunded?

The full cost of the item will be refunded to you if you elect for a refund and not an exchange. Shipping/postage costs are not refundable, unless the items returned are being returned because they are faulty.

What if my item is faulty?

In the unfortunate event that something has slipped through our quality process that you are not 100% happy with, please email us at **orders@ssr.net.au** with the student name, school name, and details of the faulty item. Our staff will then assist you with your faulty item and arrange for a replacement or full refund.

What if I order the incorrect size?

You will be required to cover the cost of the returned item/s. Please refer to return options as stated on the opposite page.

Can I also purchase school shoes from State Schools' Relief?

Yes, you can. We have a selected range of great quality, affordable leather school shoes available for purchase. You can order these via the QKR app or on our website at **stateschoolsrelief.org.au/shop**

Shoe sizing charts are available for download via our website.

Who can I contact with any questions?

You can email us any time at **contact@ssr.net.au** or phone us on **03 8769 8400**.

Alternatively, you can speak with one of our Business Development Managers:

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www.stateschoolsrelief.org.au